

PHOTO REQUIREMENTS

It is becoming increasingly important that the full photographic evidence for each measure is provided upon submission.

This guide provides you with an updated list of the photo requirements for each measure.

All photos must be date stamped

- **PICS: Pre Install Photographic evidence**
- **PICM: Mid Install Photographic evidence**
- **PICA: After Install Photographic evidence**

CAVITY WALL INSULATION

| PICS | PICM | PICA |
|--|--|---|
| Elevations – this should include a photo of all elevations of the property | Need to see drill holes | Elevations – this should include a photo of all elevations of the property. |
| Borescope view of cavity | Evidence of hard to reach areas where applicable | Less than 100% - this should evidence why you were unable to install 100% of the measure. |
| Wall thickness and wall construction | | Clear evidence of drill holes for each elevation |

SOLID WALL INSULATION

| PICS | PICM | PICA |
|--|--------------------------|---|
| Elevations – this should include a photo of all elevations of the property. | Photo of work in process | Elevations – this should include a photo of all elevations of the property. |
| Wall thickness | | Less than 100% - this should evidence why you were unable to install 100% of the measure. |
| Photographic evidence of the brick pattern – to evidence wall construction. If cavity photo of the borescope | | |

ROOM IN ROOF

| PICS | PICM | PICA |
|---|--------------------------|--|
| Room in roof space – photos of all element areas | Photo of work in process | Room in roof space – photos of all element areas |
| Residual loft area (if present) | | Residual loft area (if present) |
| Staircase – this photo should the permanent staircase to the Room in roof space | | Must demonstrate percentage installed |

FLAT ROOF INSULATION

| PICS | PICM | PICA |
|------------------------------|--------------------------|---|
| Photos of the flat roof area | Photo of work in process | Photos of all angles that has been completed for flat roof insulation |
| | | Photo of ventilation at both ends (cold flat roof) |

LOFT INSULATION

| PICS | PICM | PICA |
|---|--------------------------|--|
| Loft space – this should be photos showing the whole of the loft space. | Photo of work in process | Loft space – this should be photos showing the whole of the loft space. |
| Depth of existing insulation – this should show the depth of the existing loft insulation against a tape measure. | | Depth of post insulation – this should show the depth of the post insulation against a tape measure. |
| Where applicable: Photo/s of the water tanks, Photo/s of any pipework | | Must demonstrate percentage installed |
| Loft hatch | | Where applicable: Photo/s of insulation around the loft hatch, Evidence of draft proofing |
| | | Insulated loft hatch |

BOILER REPLACEMENT

| PICS | PICM | PICA |
|--|------------------------------|--|
| Existing Boiler – this should show the existing boiler in situ. | Boiler removed from the wall | New Boiler – this should show the new boiler in situ. |
| Data plate – this should show the data plate of the existing boiler. Must include photographs of existing boiler and serial number | | Data plate – this should show the data plate of the new boiler. Must include photographs of new boiler and serial number |
| The existing boiler's flue | | The new boiler's flue |
| Heating Controls – this should show current heating controls (photo should indicate which room they are positioned in) | | Heating Controls – if installed (photo should indicate which room they are positioned in). |
| Photo of the faults found | | |
| Wall Thickness (EPOP) | | |

HEATING CONTROLS AND SMART THERMOSTAT

| PICS | PICM | PICA |
|---|------|--|
| Photos of all heating controls present at the property pre install (photo should indicate which room they are positioned in). | N/A | Photos of all heating controls installed (photo should indicate which room they are positioned in) |
| Wall Thickness (EPOP) | | |

ELECTRIC STORAGE HEATERS

| PICS | PICM | PICA |
|---|---|---|
| Existing heaters – this should show the existing heaters in situ, with room location. | Electric Storage Heaters removed from the walls | New heater – this should show the new heater in situ, with room location. |
| Data plate – this should show the data plate of the existing ESH, including the serial number | | Data plate – this should show the data plate of the new heater. Must include photographs of new ESHs and serial numbers |
| Photo of the electric meter | | Photo of the electric meter, note that this must clearly demonstrate that the property has a dual meter |
| Wall Thickness (EPOP) | | |

FIRST TIME CENTRAL HEATING

| PICS | PICM | PICA |
|--|--------------------------|--|
| Photo of the pre-existing heating system (if none present, photos of areas heating systems would normally be located). | Photo of work in process | New Boiler – this should show the new boiler in situ. |
| Wall Thickness (EPOP) | | Data plate – this should show the data plate of the new boiler. Must include photographs of new boiler and serial number |
| | | The new boiler's flue |
| | | Heating Controls. |

UNDER FLOOR INSULATION

| PICS | PICM | PICA |
|---|--------------------------|--|
| Under floor space – this should be photos showing the whole of the under-floor space. | Photo of work in process | Under floor space – this should be photos showing the whole of the Under-floor space. |
| Depth of existing insulation – this should show the depth of the existing loft insulation against a tape measure. | | Depth of post insulation – this should show the depth of the post insulation against a tape measure. |
| Access point to the underfloor space, e.g. the hatch | | Must demonstrate percentage installed |
| | | If applicable insulated hatch |

GENERAL PHOTOS NEEDED TO SUPPORT DEEMED SCORES

| Photo Required | To evidence |
|---|---------------------------------|
| All elevations of property | Property type (EPOP) |
| Existing heating system – this must include the data plate showing the model/type and serial number | Pre-main heating system (PMHS) |
| Oil tank for oil fired heating systems | Pre-main heating system (PMHS) |
| Gas meter for gas fired heating systems | Pre-main heating system |
| Electric meter for electrical powered heating systems | Pre-main heating system (PESM) |
| Bedrooms located on the Ground Floor | Deemed score number of bedrooms |
| Wall Thickness & Wall Construction | Wall type (EPOP) |

NOTE

These photos must be submitted as separate pdfs

PMHS: pre-main heating system photos

EPOP: External elevation photos

When taking photos of the Front and Rear Elevation of a property, the photos need to clearly show the building type